



JENNIFER M. GRANHOLM  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LABOR & ECONOMIC GROWTH  
LANSING

STANLEY "SKIP" PRUSS  
DIRECTOR

December 1, 2008

House Regulatory Reform and Commerce Committees and Economic Development  
Appropriations Subcommittee

Senate Economic Development & Regulatory Reform, and Commerce & Tourism Committees  
and Economic Development Appropriations Subcommittee

Attached is a summary of the Fiscal Year 2007-2008 results for legislation passed in 2004 for the Department of Labor and Economic Growth. The results encompass reports required by the following statutes, which provide penalties to agencies that fail to process licensing applications in a timely manner:

**Bureau of Commercial Services**

- 2004 PA 260 Amendment to Professional Investigators Act
- 2004 PA 270 Amendments to Private Security and Security Alarm System Contractors
- 2004 PA 276 Amendments to the Polygraph Examiners Licensing Act
- 2004 PA 264 Amendments to the Occupational Code

**MIOSHA**

- 2004 PA 261 Amendments to the Asbestos Abatement Act
- 2004 PA 262 Amendments to the Asbestos Workers Accreditation Act

**Bureau of Construction Codes and Fire Safety**

- 2004 PA 265 Amendments to the Boiler Act
- 2004 PA 268 Amendments to the Plumbing Act
- 2004 PA 269 Amendments to the Elevator Safety Act
- 2004 PA 271 Amendments to the Mechanical Contractors Act
- 2004 PA 275 Amendments to the Electrical Contractors Act

**Liquor Control Commission**

- 2004 PA 266 Amendments to the Liquor Control Act

This report is also posted to our website at [http://www.michigan.gov/dleg/0,1607,7-154-10573\\_11550---,00.html](http://www.michigan.gov/dleg/0,1607,7-154-10573_11550---,00.html).

Sincerely,

Stanley F. Pruss  
Director



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Attachment

**DEPARTMENT OF LABOR & ECONOMIC GROWTH  
APPLICATION PROCESSING FY 2007-2008**

**BUREAU OF COMMERCIAL SERVICES**

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
Professional Investigators	2004 PA 260	90 Days	75	100	0	0	0
Private Security and Security Alarm System Contractors	2004 PA 270	180 Days 180 Days	51 23	128 184	0 0	0 0	0 0
Polygraph Examiners	2004 PA 276	90 Days	0	0	0	0	0
Occupational Code Occupations	2004 PA 264						
Accountancy Firm		90 Days	65	1069	0	0	0
Barber College or Shop		90 Days	170	267	0	0	0
Builder Company		90 Days	980	5520	0	0	0
Collection Agency		90 Days	125	336	0	0	0
Cosmetologist School or Shop		90 Days	1109	8447	0	0	0
Hearing Aid Dealer		90 Days	10	228	0	0	0
Funeral Home		90 Days	37	437	0	0	0
Real Estate Broker		30 Days	601	0	0	0	0
<b>Bureau Totals</b>			<b>3,246</b>	<b>16,716</b>			<b>\$0.00</b>

Renewals: The Bureau does not have the technology to identify the processing time for renewal applications, however, the renewal process is highly automated and licensees renewing on-line or by mail are issued a license within ten business days unless they are incomplete. Renewal applications placed on hold (do not automatically generate because they did not meet criteria to renew) are reviewed within 30 days of receipt and incomplete notices are mailed.

**BUREAU OF CONSTRUCTION CODES – 2008/2009**

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
Boiler Installer	2004 PA 265	90 Days	61	1,802	0	0	\$0.00
Boiler Repairer	2004 PA 265	90 Days	5	105	0	0	\$0.00
Boiler Permits-Install	2004 PA 265	90 Days	2,958	na	0	0	\$0.00
Boiler Permits-Repair	2004 PA 265	90 Days	513	na	0	0	\$0.00
Plumbing Contractor	2004 PA 268	90 Days	115	12	0	0	\$0.00
Master Plumber	2004 PA 268	90 Days	122	53	0	0	\$0.00
Electrical Contractor	2004 PA 275	90 Days	278	107	0	0	\$0.00
Fire Alarm Contractor	2004 PA 275	90 Days	8	1	0	0	\$0.00
Sign Specialty Contractor	2004 PA 275	90 Days	2	2	0	0	\$0.00
Elevator Contractor	2004 PA 269	90 Days	7	0	0	0	\$0.00
Elevator Permits-Installation	2004 PA 269	90 Days	1,615	na	0	0	\$0.00
Elevator Permits-Alteration	2004 PA 269	90 Days	1,466	na	0	0	\$0.00
Mechanical Contractor	2004 PA 271	90 Days	214	589	1	0	\$0.00
<b>Bureau Totals</b>			<b>7,364</b>	<b>2,671</b>	<b>1</b>	<b>0</b>	<b>\$0.00</b>

# **MIOSHA**

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
Asbestos Contractor	2004 PA 261	15/60 days	26	131	1	0	0
Training Course Provider	2004 PA 262	60 days	14	135	2	0	0
Accreditation	2004 PA 262	not specified	1,033	3,243	280	0	0
<b>Agency Totals</b>			<b>1,075</b>	<b>3,509</b>	<b>283</b>	<b>0</b>	<b>\$0.00</b>

### MICHIGAN LIQUOR CONTROL COMMISSION

License Type	Statutory Reference	Average Application Processing Timeframe •	Applications Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely *	Amount Refunded for Non Compliance ❖	Amount Discounted (15%) for 2008-2009 Renewals
On-premises Licenses	2004 PA 266	90 Days	531	9,146	16	4	\$17,834.00	\$3,277.35
Off-premises Licenses	2004 PA 266	90 Days	387	7,754	61	13	\$6,293.00	\$2,005.20
Non-Retail Licenses	2004 PA 266	90 Days	2,012	7,809	0	1	\$100.00	\$52.50
Special 24-hr Licenses	2004 PA 266	90 Days	6,130	n/a	6	0	0	n/a
<b>Commission Totals</b>			<b>9,060</b>	<b>24,709</b>	<b>83</b>	<b>18</b>	<b>\$24,227.00</b>	<b>\$5,335.05</b>

- Counts include only requests (applications) in which monies may be collected over and above a non-refundable investigation fee.
- \* Not timely issued column reflect only the applications RECEIVED & COMPLETED in the 2008 fiscal year. The Amount Refunded for non-compliance was based on 22 on-premises applications, 35 off premises applications and 1 Non-Retail application received in previous fiscal years but COMPLETED in the 2008 fiscal year.
- ❖ At times, large influxes of applications result in timeframes not being met, because these applications involve a physical inspection, financial investigations, etc. as well as processing the paper application. Current staffing levels are not sufficient to handle unusually large volumes that occur and staff vacancies within the Licensing and Enforcement Divisions in this fiscal year contributed to not processing applications within the statutory timeframe. The percentage of applications that failed to meet the timeframe was .06% of overall applications processed during the year.